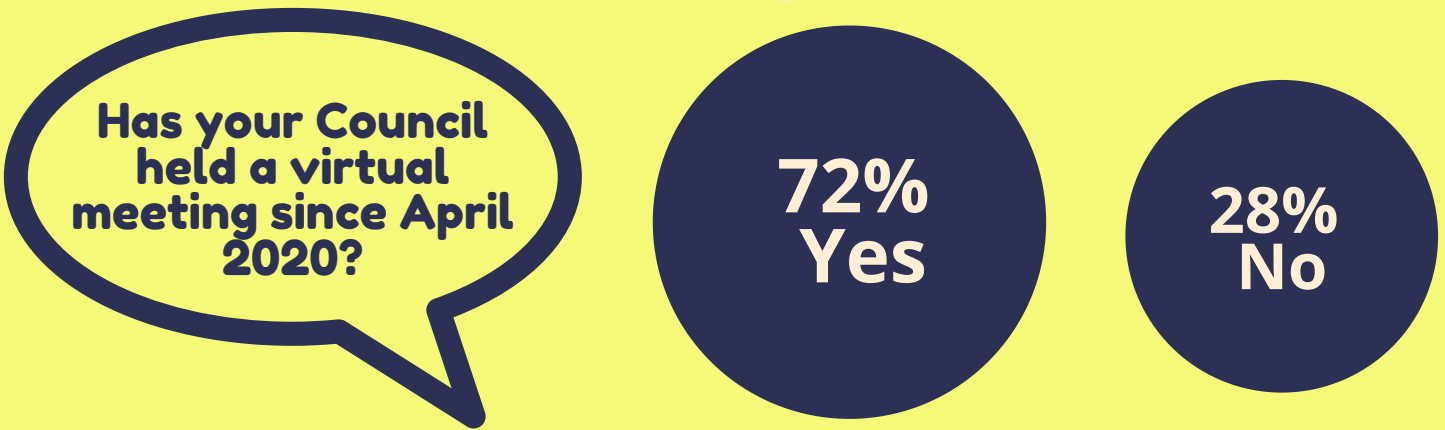


FAMILY COUNCIL USE OF TECHNOLOGY

Between November 2020- January 2021, FCO gathered information through an online survey available to all members of Family Councils in Ontario. The results presented here reflect the identified use of technology by Family Councils during the COVID-19 Pandemic.



Types Technology Used By Family Councils For Virtual Meetings



- 73% Zoom
- 18% Other (Web Ex, Microsoft Teams)
- 7% Google Meets
- 2% Skype

Before March 2020, 94% of Family Councils did not use technology to facilitate meetings



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Barriers to Technology Use



37% Comfort/skill with technology use



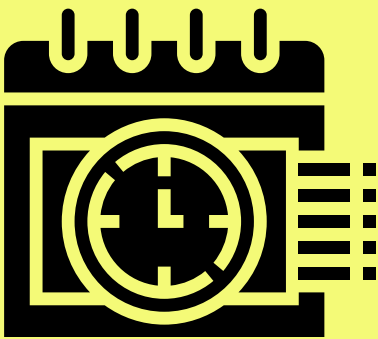
10% Loss of Face-to-Face interaction



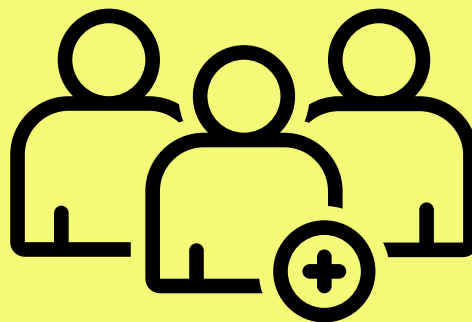
33% Access to equipment/technology

63% OF LONG-TERM CARE HOMES HELED COUNCILS HOLD VIRTUAL MEETINGS

Benefits of Technology Use



45% Eliminates Barriers (Time, Safety, Transportation)



25% Increased Participation



23% Continuity in Communication

38% of Family Councils shared that maintaining communication between members as their greatest achievement of 2020



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April 2021