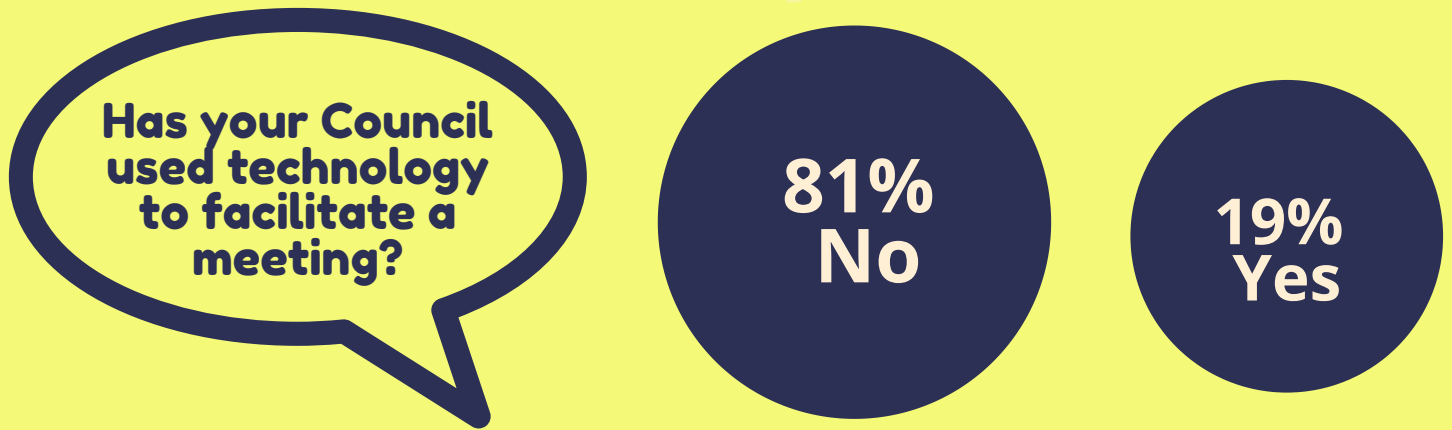


# FAMILY COUNCIL USE OF TECHNOLOGY

Between October 2019- January 2020, FCO gathered information through an online survey available to all members of Family Councils in Ontario. The results presented here reflect the identified use of technology by Family Councils prior to the COVID-19 Pandemic.



## Types Technology Used By Family Councils



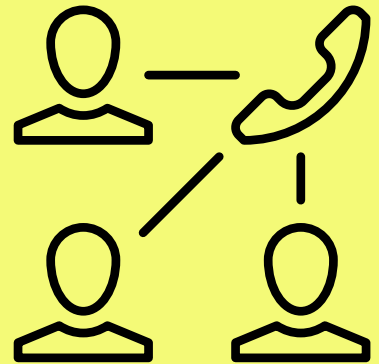
63% E-mail



13% VoIP\*  
(Skype/Google Hangouts)



13% Speaker phone



7% Teleconference

\*VoIP= Voice over Internet Protocol is a group of technologies for the delivery of voice communications and multimedia sessions over Internet Protocol (IP) networks, such as the Internet

E-mail is the most common technology available to Councils



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# Barriers to Technology Use



39% Comfort/skill with technology use



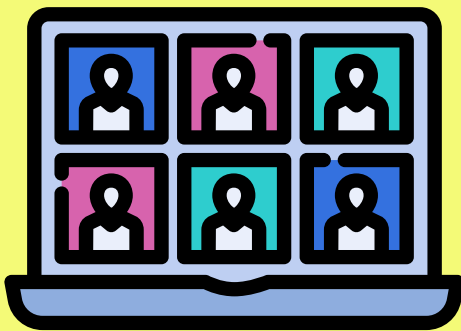
31% Loss of Face-to-Face interaction



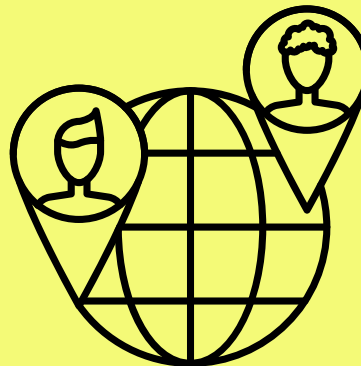
30% Access to equipment/technology

PRIOR TO COVID-19, 12% OF COUNCILS WERE CONSIDERING THE USE OF TECHNOLOGY

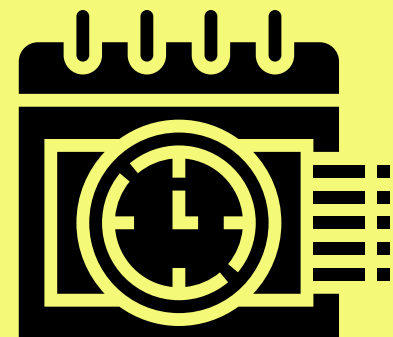
# Benefits of Technology Use



Improve attendance



Include family who live in different communities



Time to participate

*"A great idea for those who don't mind using technology"*

67% interested in a webinar on the use of technology to facilitate a Council meeting



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November 2020